

CUSTOMER SERVICE
1-800-375-7413
CREDIT DEPARTMENT
1-888-211-1313
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
ELECTRIC PAYMENT ADDRESS
PO Box 11738
Newark, NJ 07101-4738

DATE BILL ISSUED
Jul 16, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone NewHampshire
Acct No: 63802-00015 Cycle: 11, HYPE

Electric Usage History

Month	kWh	Month	kWh
Jul 11	626	Feb 12	635
Aug 11	582	Mar 12	609
Sep 11	635	Apr 12	488
Oct 11	512	May 12	679
Nov 11	444	Jun 12	361
Dec 11	566	Jul 12	378
Jan 12	597		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	0.00	0.00	-652.71	-652.71
Payment(s) Received	- 0.00	- 0.00	- 0.00	- 0.00
Amount Past Due	0.00	0.00	-652.71	-652.71
Current Charges	26.03	19.28	0.00	45.31
Amount Due ►	\$ 26.03	\$ 19.28	-\$ 652.71	-\$ 607.40

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	TOTAL
Electric Service	26.03	19.28	45.31
Total Current Charges	\$ 26.03	\$ 19.28	\$ 45.31

★ **IMPORTANT NOTICE:** National Grid's New Hampshire-based gas and electric distribution businesses have been acquired by Liberty Utilities. This is your last bill from National Grid. Both companies are working to ensure a smooth transfer of operations.

🔧 **PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill .

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
63802-00015	No Payment Due	\$ 0.00

nationalgrid

PO Box 960
Northborough MA 01532

***AUTO**SCH 3-DIGIT 050
HYPER THERM INC
ACCT PAYABLE
ACCOUNTS PAYABLE
PO BOX 230
HANOVER NH 03755-0230

004667

Please do not mail payment
You have a credit balance on your account.

000004531 63802000156000000000222

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	-	Previous Reading	=	Total Usage
Jun 12 - Jul 12	30	21934 <i>Actual</i>		21556 <i>Actual</i>		378 kWh

METER NUMBER 05119481 NEXT SCHEDULED READ DATE Aug 15

RATE General Service G-3

Customer Charge				5.53
Distribution Charge	0.030652	x	378 kWh	11.59
Stranded Cost Chg	0.0009	x	378 kWh	0.34
Sys Benefit Chg	0.0033	x	378 kWh	1.25
Transmission Charge	0.01658	x	378 kWh	6.27
Storm Recovery Factor	0.00223	x	378 kWh	0.84
Consumption Tax	0.00055	x	378 kWh	0.21
Total Delivery Services				\$ 26.03

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor
Woodbridge, NJ 07095
PHONE 800-437-7872 ACCOUNT NO 6380200015

Electricity Supply	0.051	x	378 kWh	19.28
Total Supply Services				\$ 19.28

Right to Dispute Your Bill

If you believe your bill is inaccurate or you wish to dispute all or part of your bill, please contact us at 1-800-375-7413. If you are not satisfied with our response, you may contact the New Hampshire Public Utilities Commission, Consumer Affairs Division by phone at 1-800-852-3793, or you may write them at 21 South Fruit Street, Suite 10, Concord, NH 03301-2429.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-375-7413.

IMPORTANT NOTICE - RESIDENTIAL ONLY

If a Medical Emergency exists at your home or would result from disconnection, we will postpone disconnecting your service if the Medical Emergency is certified to us by a registered physician. Oral certification will be effective for thirty days and can be renewed if the Medical Emergency continues to exist. You are reminded that under all circumstances the bill must be paid. If you are unable to pay the bill in full, please contact us at 1-888-211-1313 to work out a payment arrangement.

To question or contest the reason for termination (Residential Customers Only):

- If you wish to question termination, you may call 1-888-211-1313 or write to request a meeting with the Utility. You must do this prior to the date of termination.
- If you are not satisfied with the Utility's explanation of termination, you may call or write to request a meeting with the Public Utilities Commission.
- Your request for a conference with a member of the staff of the Public Utilities Commission must be made within three (3) days after meeting in person with the Company or within five (5) days if the Company has advised you by telephone or mail of its final decision. You may request this conference either by a telephone call to the Public Utilities Commission, or by delivery of a letter to the Commission.
- If you request the Public Utilities Commission to review the case, your service will not be terminated until a final decision is made by the Public Utilities Commission.